	Case 4:22-cv-02258-HSG Document 1	Filed 04/11/22	Page 1 of 37				
1 2 3 4 5 6 7 8 9 10 11 12	<ul> <li>BURSOR &amp; FISHER, P.A.</li> <li>L. Timothy Fisher (State Bar No. 191626)</li> <li>Sean L. Litteral (State Bar No. 331985)</li> <li>1990 North California Blvd., Suite 940</li> <li>Walnut Creek, CA 94596</li> <li>Telephone: (925) 300-4455</li> <li>Facsimile: (925) 407-2700</li> <li>Email: ltfisher@bursor.com</li> <li>BURSOR &amp; FISHER, P.A.</li> <li>Joshua D. Arisohn (<i>pro hac vice</i> forthcoming)</li> <li>Alec M. Leslie (<i>pro hac vice</i> forthcoming)</li> <li>888 Seventh Avenue</li> <li>New York, NY 10019</li> <li>Telephone: (646) 837-7150</li> <li>Facsimile: (212) 989-9163</li> <li>E-Mail: jarisohn@bursor.com</li> <li>Attorneys for Plaintiff</li> </ul>						
13	UNITED STATES DISTRICT COURT						
14	NORTHERN DISTRICT OF CALIFORNIA						
15							
	AZMAN HUSSAIN, individually and on behalf	Case No.					
16	of all others similarly situated,						
17	Plaintiff,	CLASS AC	FION COMPLAINT				
17 18			FION COMPLAINT				
17 18 19	Plaintiff,						
17 18	Plaintiff, v.						
17 18 19 20	Plaintiff, v. BURGER KING CORPORATION,						
17 18 19 20 21	Plaintiff, v. BURGER KING CORPORATION,						
<ol> <li>17</li> <li>18</li> <li>19</li> <li>20</li> <li>21</li> <li>22</li> </ol>	Plaintiff, v. BURGER KING CORPORATION,						
<ol> <li>17</li> <li>18</li> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> </ol>	Plaintiff, v. BURGER KING CORPORATION,						
<ol> <li>17</li> <li>18</li> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> <li>24</li> </ol>	Plaintiff, v. BURGER KING CORPORATION,						
<ol> <li>17</li> <li>18</li> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> <li>24</li> <li>25</li> <li>26</li> <li>27</li> </ol>	Plaintiff, v. BURGER KING CORPORATION,						
<ol> <li>17</li> <li>18</li> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> <li>24</li> <li>25</li> <li>26</li> </ol>	Plaintiff, v. BURGER KING CORPORATION,						

Plaintiff Azman Hussain ("Plaintiff") brings this action on behalf of himself and all others similarly situated against Defendant Burger King Corporation ("Defendant"). Plaintiff makes the following allegations pursuant to the investigation of his counsel and based upon information and belief, except as to the allegations specifically pertaining to himself, which are based on personal knowledge.

# **NATURE OF ACTION**

1. Plaintiff brings this Class action lawsuit on behalf of herself and similarly situated consumers ("Class Members") who purchased for personal, family, or household use, Defendant's Whopper (the "Product"), which is unfit for human consumption because the packaging in which it is contained—and is essential and integral to delivering the Product to the consuming public<sup>1</sup>— contains unsafe per- and polyfluoralkyl substances ("PFAS").<sup>2</sup>

PFAS are a group of synthetic chemicals known to be harmful to both the
 environment and humans. Because PFAS persist and accumulate over time, they are harmful even
 at very low levels. Indeed, "PFAS have been shown to have a number of toxicological effects in
 laboratory studies and have been associated with thyroid disorders, immunotoxic effects, and
 various cancers in epidemiology studies."<sup>3</sup>

173. In fact, scientists are studying—and are extremely concerned about—how PFAS18affect human health. Consequently, the CDC outlined "a host of health effects associated with19PFAS exposure, including cancer, liver damage, decreased fertility, and increased risk of asthma20and thyroid disease."<sup>4</sup>

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 <sup>&</sup>lt;sup>1</sup> Due to the integral and essential nature of the packaging, the term "Product" is used herein to denote both the Product and the Product's packaging.

<sup>&</sup>lt;sup>2</sup> Discovery may reveal that additional Burger King products are within the scope of this

<sup>24</sup> Complaint. Accordingly, Plaintiff reserves the right to include additional food products identified throughout the course of discovery.

<sup>&</sup>lt;sup>25</sup> <sup>3</sup> Nicholas J. Heckert, et al. "Characterization of Per- and Polyfluorinated Alkyl Substances Present in Commercial Anti-fog Products and Their In Vitro Adipogenic Activity," *Environ. Sci. Technol.* 2022, 56, 1162-1173, 1162.

 <sup>&</sup>lt;sup>4</sup> Harvard T.H. Chan Sch. Of Pub. Health, Health Risks of widely used chemicals may be underestimated (June 27, 2018), https://www.hsph.harvard.edu/news/hsph-in-the-news/pfas-health-risks-underestimated/ (last visited Mar. 30, 2022).

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4. Despite Defendant's representations to consumers that its products are "safe," and "sustainable," including in its website and the Product packaging-which is an essential and integral part of delivering the Product to consumers-independent research conducted by Consumer Reports<sup>5</sup> determined that the Product packaging contains **249.7 parts per million (ppm)** of total organic fluorine."<sup>6</sup>

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5. As a point of reference, the current EPA health advisor limit for safe consumption, is just 70 nanograms per liter.<sup>7</sup> To put this in perspective, 1 part per million is the equivalent of 1,000,000 nanograms per liter.<sup>8</sup> Accordingly, the Product would expose a consumer to PFAS at levels that are several orders of magnitude higher than one would receive from drinking a liter of water that contains PFAS at the level considered safe by the EPA.

6. Thus, based on Defendant's representations, a reasonable consumer would expect 11 that the Product can be safely purchased and consumed as marketed and sold. However, the 12 Product is not safe, posing a significant health risk to unsuspecting consumers. Nor is the Product 13 14 sustainable. Yet, neither before nor at the time of purchase does Defendant notify consumers like Plaintiff that their Product is unsafe and harmful to the environment, contains heightened levels of 15 PFAS, or should otherwise be approached with caution. 16

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7. Accordingly, Plaintiff brings his claims against Defendant individually and on behalf of a class of all other similarly situated for (1) violation of California's Unfair Competition 18 19 Law, Cal. Bus. & Prof. Code § 17200, et seq.; (2) violation of the Consumer Legal Remedies Act, Cal. Civ. Code § 1750, et seq.; (3) breach of the Implied Warranty under Song-Beverly Consumer 20

- <sup>6</sup> According to Toxin Free USA, "organic fluorine results identify a quantity of organofluorine 23 compounds (e.g., PFAS) and excludes the possibility that fluorine may be present from other or 24 natural sources." See GMO Free v. CoverGirl Cosmetics, et al., Case No. 2021-CV-0046786B (D.C. Super. Dec. 20, 2021), Docket No. 1, ¶¶ 30-31.
- 25 <sup>7</sup> Duke University, Nicholas School of the Environment, "High Levels of PFAS Found in Anti-Fogging Sprays and Cloths," (Jan. 5, 2022), https://nicholas.duke.edu/news/high-levels-pfas-found-26 anti-fogging-sprays-and-cloths (last visited Mar. 30, 2022).
- <sup>8</sup> JustinTOOLS, "Density Units Conversion parts-per-million to nanograms-per-liter," 27 https://www.justintools.com/unit-conversion/density/php?k1=parts-per-million&k2=nanograms-28 per-milliliter (last visited Mar. 30, 2022).

<sup>21</sup> <sup>5</sup> Kevin Loria, "Dangerous PFAS Chemicals Are in Your Food Packaging," Consumer Reports, https://www.consumerreports.org/pfas-food-packaging/dangerous-pfas-chemicals-are-in-your-22 food-packaging-a3786252074/ (last visited Mar. 30, 2022).

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Warranty Act, Cal. Civ. Code § 1792, et seq. and California Commercial Code § 2314; (4) violation of California's False Advertising Law, Cal. Bus. & Prof. Code § 17200, et seq.; (5) 2 Fraud; (6) Constructive Fraud; (7) Fraudulent Inducement; (8) Money Had And Received; (9) 3 Fraudulent Omission or Concealment; (10) Fraudulent Misrepresentation; (11) Negligent 4 Misrepresentation; (12) Quasi-Contract / Unjust Enrichment; (13) Breach of Express Warranty; 5 and (14) Negligent Failure to Warn. 6

## THE PARTIES

8. Plaintiff Azman Hussain is a natural person and citizen of California who resides in Fremont, California. Plaintiff Hussain has purchased the Product from Defendant for several years, including as recently as March 2022 from a Burger King located in Fremont, California. Prior to his purchase, Mr. Hussain reviewed the labeling, packaging, and marketing materials of his Product, including those set out herein, including that the Product was safe and sustainable. Mr. Hussain understood that based on Defendant's claims, that Product was safe for consumption, and otherwise a sustainable product. Mr. Hussain reasonably relied on these representations and warranties in deciding to purchase the Product, and these representations and warranties were part of the basis of the bargain in that he would not have purchased the Product, or would not have purchased it on the same terms, if the true facts had been known. As a direct result of Defendant's material misrepresentations and omissions, Mr. Hussain suffered and continues to suffer, economic injuries.

9. Mr. Hussain continues to desire to purchase the Product from Defendant. However, 20 21 Mr. Hussain is unable to determine if the Product is actually safe and sustainable. Mr. Hussain understands that the composition of the Product may change over time. But as long as Defendant 22 continues to market its products as "safe" and "sustainable," he will be unable to make informed 23 24 decisions about whether to purchase Defendant's Product and will be unable to evaluate the 25 different prices between Defendant's Product and competitor's Products. Mr. Hussain is further likely to be repeatedly misled by Defendant's conduct, unless and until Defendant is compelled to 26 ensure that the Product is marketed, labeled, packaged, and advertised as safe and sustainable, are 27 in fact safe and sustainable. 28

10. Defendant Burger King Corporation ("Defendant") is a foreign corporation with its principal place of business located in Miami, Florida.

# JURISDICTION AND VENUE

11. This Court has subject matter jurisdiction pursuant to 28 U.S.C. § 1332(d)(2)(A), as amended by the Class Action Fairness Act of 2005 ("CAFA"), because this case is a class action where the aggregate claims of all members of the proposed class are in excess of \$5,000,000.00, exclusive of interest and costs, there are over 100 members of the putative class, and Plaintiff, as well as most members of the proposed class, are citizens of different states than Defendant.

12. This Court has personal jurisdiction over Defendant transacts substantial business in this District, has substantial aggregate contacts with this District, engaged in conduct that has and had a direct, substantial, reasonably foreseeable, and intended effect of causing injury to persons throughout this District, and purposefully availed itself of the laws of the State of California in this District, because the acts and transactions giving rise to this action occurred in this District.

13. This Court is the proper venue for this action pursuant to pursuant to 28 U.S.C. § 1391 because a substantial part of the events, omissions, and acts giving rise to Plaintiff's claims herein occurred in this District.

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# **FACTUAL ALLEGATIONS**

# Food and Consumer Preferences

14. According to a recent survey, chemicals in food (including carcinogens or cancercausing chemicals) represents the most important food safety issue to consumers.<sup>9</sup> Consumers ranked this concern more highly than any other concern, including foodborne illness from bacteria and use of pesticides.<sup>10</sup>

15. At the same time, awareness of, and an inclination toward, safer products is guiding
consumer choices. One survey, for instance, found that "when asked to choose the top three
factors they prioritize when deciding between products, the majority of consumers surveyed said

 <sup>9</sup> Tom Neltner, "Chemicals in food continue to be a top food safety concern among consumers," (Sept. 16, 2021), https://blogs.edf.org/health/2021/09/16/chemicals-in-food-continue-to-be-a-top-food-safety-concern-among-consumers/ (last visited Mar. 30, 2021).

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 $^{10}$  *Id*.

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they prioritize the health/safety of products (71%) and products free of certain toxic chemicals (70%)."<sup>11</sup>

16. These findings extend to the packaging of products, with 82% of consumers agreeing that "it is important for brands to balance safety and concern for the environment when designing product packaging."<sup>12</sup>

17. Additionally, "[t]he majority of shoppers . . . are willing to spend more for a product they know is safer, with 42% willing to spend 5-15% more, 36% willing to spend 16-25% more, and 17% willing to spend 1-5% more."<sup>13</sup>

Thus, there is enormous incentive for companies such as Defendant to market their 18. products as safe and sustainable. Indeed, Defendant has repeatedly and pervasively touted these considerations as reasons to purchase the Product over competitors. Examples of these representations are included below.

19. These include statements made directly on Defendant's website such as "Have it Your Way, the Real way[:] All the flavors you crave without the ingredients you don't."<sup>14</sup>



<sup>11</sup> Made Safe, "What Shoppers Want: Safe & Healthy Products," https://www.madesafe.org/wpconent/uploads/2017/07/What-Shoppers-Want.pdf (last visited Mar. 22, 2022).

12 Gray, "New Consumer Packaging Trends Are Changing the Game for Food & Beverage Processors," https://www.gray.com/insights/new-consumer-packaging-trends-are-changing-thegame-for-food-beverage-processors/ (last visited Mar. 22, 2022).

Made Safe, "What Shoppers Want," at 3.

<sup>14</sup> Burger King, "Food Quality," https://www.bk.com/food-quality (last visited Apr. 4, 2022).

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20. Defendant states on its website that "As a corporation, we define corporate responsibility as looking beyond a strong bottom line to consider the impact of everything we do. It's about doing the right thing as a corporate citizen in today's global marketplace while successfully meeting business goals and objectives."<sup>15</sup>

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21. Defendant states on its website that "We continuously review our policies on animal welfare, sourcing and environmental impact to ensure that we remain good corporate citizens in the communities we serve."<sup>16</sup>

22. Defendant prominently claims on its partner's website that "Burger King is on a mission to transform business, achieving the highest standards for food quality, sustainability, and experience in the QSR [quick-service restaurant] industry."<sup>17</sup>

23. To do so, Defendant claims that "For Burger King's first global rebrand in more than two decades, we set out to make the brand feel less synthetic and artificial, and more real, crave-able and tasty."<sup>18</sup>

By this, according to Rapha Abreau, Bice President, Global Head of Design at 14 24. Restaurant Brands International, Defendant intended the following: "As our business evolves, we 15 felt that our brand personality, attributes, and all that work we've done around food quality should 16 be better reflected in our visual identity."<sup>19</sup> 17

25. And Defendant has achieved this goal, amplifying this ethos in its packaging, which, as Defendant notes, "evokes the natural, organic shape of food. Warmer colors bring vibrant, fresh ingredients and the brand's trademark flame-grilling method to life in packaging[.]"<sup>20</sup>

following photograph, and which is further portrayed on its partner's website as well as in

<sup>15</sup> Burger King, "BK Corporate Responsibility," https://www.bk.com/corp-respon (last visited Apr.

To this point, Defendant prominently claims on billboards as captured in the

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4, 2022). <sup>16</sup> *Id*. <sup>17</sup> Jones Knowles Ritche, "Burger King," https://jkrglobal.com/case-studies/burger-king/ (last visited Apr. 4, 2022). <sup>18</sup> Id.

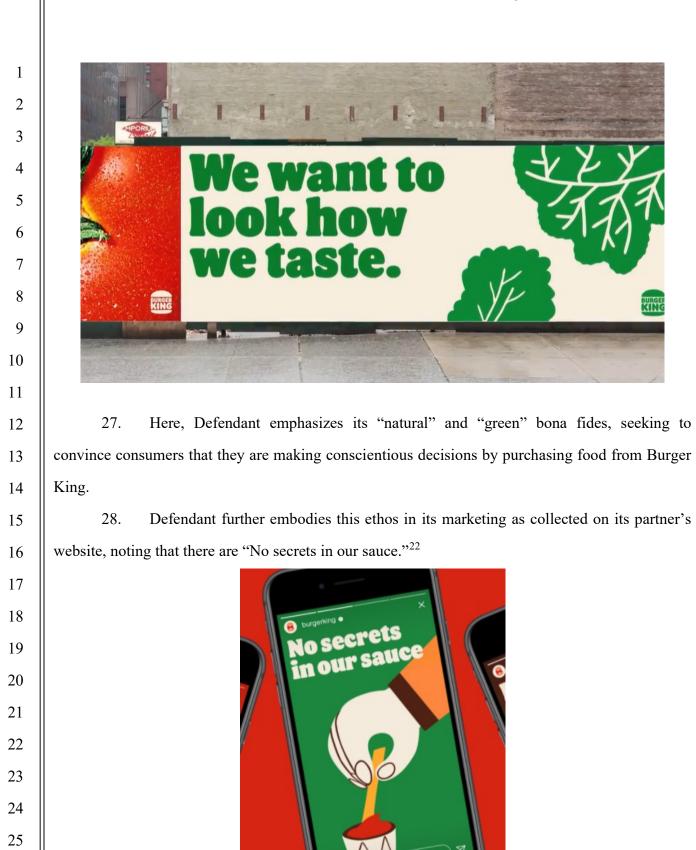
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  - <sup>19</sup> *Id.*  $^{20}$  *Id*.

<sup>21</sup> *Id*.

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commercials, that "We want to look how we taste."<sup>21</sup>

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<sup>22</sup> Id.

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29. Defendant also reiterates this "no secrets" message in other advertisements such as the following, which is prominently featured on its website, emphasizing there "there shouldn't be any secrets in our sauce (or anything else)."



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32. This notion is echoed by the Global Chief Marketing Officer of Restaurant Brands International, Fernando Machado who, according to eslogan Marketing Magazine-following an interview—"We are marking serious commitments around sustainability and enhancing the experience, especially the digital experience. Because we are going through that transformation, we wanted the design to basically tell people what has changed.<sup>225</sup>

33. This led eslogan Marketing Magazine to thus opine that "The most motivating factor in creating Burger King's new visual identity has been the company's change towards transparency and sustainability."<sup>26</sup>

34. Thus, when consumers, like Plaintiff interact with Defendant's packaging, they expect it to embody Defendant's brand, which as noted above, has continuously emphasized safety 22 and sustainability.

24 35. And Defendant's recognized this in its report to investors immediately following the 25 rebrand, noting that "Earlier this year, we announced the first global visual identity update at Burger King in 20 years. The team spent most of 2020 doing the hard work of tying together all 26

<sup>25</sup> Eslgan Marketing Magazine, "Burger King's new visual identity, a 'sustainable' new logo," https://en.esloganmagazine.com/burger-king-new-visual-identity/ (last visited Apr. 4, 2022).  $^{26}$  *İd*.

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the essential elements for a unified visual identity, including our logo, colors, uniform, restaurant design, digital platforms and packaging—all designed to build brand love."<sup>27</sup>

- 36. At the same time, Defendant, through its CEO, Jose Cil, announced to its investors that "We advanced work on sustainable packaging and recycling; created new policies on animal welfare and deforestation; made large shifts in our use of real ingredients and concluded a comprehensive carbon footprint analysis that will allow us to make substantive new commitments in 2021."<sup>28</sup>
- 37. Consumers would not expect that the Product which is profiled in the reigning in of a "NEW ERA" with better ingredients with no secrets, would contain the biggest secret of all: cancer causing PFAS in that very Product's packaging.

38. As described in the next section, despite Defendant's rebrand, Defendant's Product is not safe for consumption, and poses a critical risk to the safety and health of consumers.

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# PFAS In Food Packaging Is Harmful To Humans And The Environment

39. Consumer Reports' study followed the 2018 groundbreaking research conducted by Toxic Free Future, which first detected PFAS in the Product packaging.<sup>29</sup>

40. Nonetheless, more than three years later, Consumer Reports revealed that PFAS had not been removed from the Product packaging. That results of that research is set out below:

18	Burger King		
19		Bag for cookies, French toast sticks	345.7
20	······	Wrapper for Whopper	249.7
21	Care	Bag for chicken nuggets	165.0
22		Container for french fries	13.0
23		Container for chicken, french fries	12.0
24		Container for tater tots	8.5
25	27		
26	2021), https://www.rbi.co	ernational, "Open Letter: What a Difference a Year Ma om/English/news/news-details/2021/Open-Letter-Wha	ade," (Feb. 11, at-a-Difference-a-
27	Year-Made/default.aspx <sup>28</sup> <i>Id</i> .	(last visited Apr. 4, 2022).	
28	<sup>29</sup> Jen Dickman, <i>et al.</i> "P https://toxicfreefuture.org	ackaged in Pollution: Are food chains using PFAS in pg/packaged-in-pollution/ (last visited Mar. 30, 2022).	packaging?"
	CLASS ACTION COMPLAI	nt – Jury Trial Demanded	10

41. The reason companies like Defendant use PFAS in their food packaging products is simple: the coating acts "as a barrier to keep grease from escaping" and "from leaking into people's hands."<sup>30</sup>

42. But PFAS are not necessary for this intended outcome. Indeed, numerous of Defendant's competitors' products have been tested by researchers and found to contain no detectable levels of organic fluorine.<sup>31</sup> Accordingly, Defendant would have had knowledge that it could produce the Product packaging without the heightened levels of PFAS inherent in its current composition.

43. Yet, Defendant chose not to, and instead concealed this information from consumers, to increase by the cost savings associated with using these chemicals.

44. This has not been without consequences for consumers, as PFAS in food packaging migrates<sup>32</sup> onto the food, exposing consumers to PFAS via ingestion. <sup>33</sup>

45. Worryingly, all PFAS contain carbon-fluorine bonds—one of the strongest in nature—which make them highly persistent both in the environment and in human bodies.

46. That these substances are harmful to the human body is beyond dispute. In a 2019
study, for example, the U.S. Department of Health and Human Services' National Toxicology
Program found that PFAS have adverse effects on human organ systems, with the greatest impact
seen in the liver and thyroid hormone.<sup>34</sup>

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https://www.news.iastate.edu/news/2021/10/19/pfas2021 (last visited Mar. 30, 2022).

- 23  $3^{1}$  See supra n. 27 and supra n. 6.
- <sup>32</sup> T.H. Begley, "Migration of fluorochemical paper additives from food-contact paper into foods and food simulants," Food Additives & Contaminants: Part A, 25:3, 284-390, https://www.tandfonline.com/doi/abs/10.1080/02652030701513784
- <sup>33</sup> See Nat'l Toxicology Program, Per- and Polyfluoroalkyl Substances (PFAS), https://ntp.niehs.gov/whatwestudy/topics/pfas/index/html (Aug. 3, 2021) (last visited Mar. 30, 2022).
- <sup>27</sup>
   <sup>34</sup> Environmental Protection Agency, PFAS Explained, https://www.epa.gov/pfas/pfas-explained (last visited Mar. 30, 2022).

 <sup>&</sup>lt;sup>30</sup>Iowa State University, "New study calls for mitigation, monitoring of common grease-proofing food packaging chemicals," *News Service* (Oct. 19, 2021),
 https://www.pows.jasteta.adu/pows/2021/10/10/pfor2021 (last visited Mar. 20, 2022)

	Case 4:22-cv-02258-HSG Document 1 Filed 04/11/22 Page 13 of 37
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	47. A figure from the European Environmental Agency ("EEA") shows that "effects of PFAS on human health:" <sup>35</sup>
18 19	48. The Centers for Disease Control's Agency for Toxic Substances and Disease
20	Registry has also recognized that exposure to high levels of PFAS may impact the immune system
21	and reduce antibody responses to vaccines. <sup>36</sup>
22	49. In total, this research demonstrates that the risk of severe complications arising from
23	exposure to PFAS is both credible and substantial.
24	///
25	<sup>35</sup> European Environment Agency, "Emerging Chemical Risks in Europe – 'PFAS'" (Dec. 12,
26	2019), https://www.eea.europa.edu/publications/emerging-chemicals-risks-in-europe (last visited Mar. 30, 2022).
27 28	<sup>36</sup> Agency for Toxic Substances and Disease Registry, "What are the health effects of PFAS," https://www.atsdr.cdc.gov/pfas/health-effects/index.html (June 24, 2020) (last accessed Mar. 30, 2022).
	CLASS ACTION COMPLAINT – JURY TRIAL DEMANDED 12

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50. The harmful risks also extend to the environment where, once introduced, they quickly spread around the globe through multiple pathways, as demonstrated in the figure below:<sup>37</sup>



51. Once introduced, PFAS cause many of the same problems for other animals as they do for humans, including harm to the immune system, kidney and liver function of several animals from dolphins to sea otters to polar bears, often making their way to dinner tables of people who did not even purchase the Product.<sup>38</sup>

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# Defendant's Misrepresentation and Omissions Are Actionable

52. Plaintiff and the Class were injured by the full purchase price of the Product because the Product is worthless, as it is marketed as safe and sustainable when it is not in fact safe and sustainable.

53. Plaintiff and Class Members bargained for products that are safe for consumption and sustainable, and were deprived of the basis of their bargain when Defendant sold them a

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<sup>37</sup> PFAS Free, "What are PFAS?" https://www.pfasfree.org.uk/about-pfas (last accessed Mar. 30, 2022).
 <sup>38</sup> Id.

 $CLASS \ ACTION \ COMPLAINT - JURY \ TRIAL \ DEMANDED$ 

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product in packaging containing dangerous substances with well-known health and environmental 1 consequences. 2

54. No reasonable consumer would expect that a product marketed as safe and sustainable would pose a risk to their health, safety, and wellbeing, or that it would contain dangerous PFAS, which are indisputably linked to harmful health effects in humans and the environment. Accordingly, Plaintiff and Class Members suffered economic injuries as a result of purchasing the Product.

55. As the Product exposes consumers to PFAS that pose a risk to consumers' health, the Product is not fit for consumption by humans. Plaintiff and the Class are further entitled to 10 damages for the injury sustained in being exposed to high levels of toxic PFAS, damages related to Defendant's conduct, and injunctive relief.

12 56. Moreover, because these facts relate to a critical safety-related deficiency in the Product, Defendant was under a continuous duty to disclose to Plaintiff and Class Members the 13 14 true standard, quality, and grade of the Product and to disclose that the Product contained substances known to have adverse health effects. Nonetheless, Defendant concealed and 15 16 affirmatively misrepresented the Product, as discussed herein.

57. Although Defendant is in the best position to know what content it placed on its 17 website and in marketing materials during the relevant timeframe, and the knowledge that 18 19 Defendant had regarding the PFAS and its failure to disclose the existence of PFAS in the Product 20 to consumers, to the extent necessary, Plaintiff satisfies the requirements of Rule 9(b) by alleging 21 the following facts with particularity:

58. WHO: Defendant made material misrepresentations and/or omissions of fact about 22 23 the Product through its labeling, website representations, and marketing statements, which include 24 the statements that the Product is safe and sustainable. These representations constitute omitted 25 material information regarding harmful chemicals in the Product packaging which is essential and integral to delivering the Product to the consumer. 26

59. WHAT: Defendant's conduct here was, and continues to be, fraudulent because 27 they omitted and concealed that the Product contains substances-PFAS-that are widely known 28

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to have significant health repercussions. Thus, Defendant's conduct deceived Plaintiff and Class Members into believing that the Product is safe and sustainable, when it is not. Defendant knew or should have known that this information is material to reasonable consumers, including Plaintiff and Class Members in making their purchasing decisions, yet they continued to pervasively market the Product in this manner.

60. WHEN: Defendant made material misrepresentations and/or omissions during the putative class periods, including prior to and at the time Plaintiff and Class Members purchased the Product, despite its knowledge that the Product packaging contained harmful substances.

61. WHERE: Defendant's marketing message was uniform and pervasive, carried through material misrepresentations and/or omissions on the labeling of the Product's packaging, website, and through marketing materials.

62. **HOW**: Defendant made material misrepresentations and/or failed to disclose material facts regarding the Product, including the presence of PFAS.

63. WHY: Defendant made the material misrepresentations and/or omissions detailed herein for the express purpose of inducing Plaintiff, Class Members, and all reasonable consumers to purchase and/or pay for the Product, the effect of which was that Defendant profited by selling the Product to hundreds of thousands of consumers.

64. **INJURY**: Plaintiff and Class Members purchased, paid a premium, or otherwise paid more for the Product when they otherwise would not have absent Defendant's misrepresentations and/or omissions.

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## TOLLING AND ESTOPPEL OF THE STATUTE OF LIMITATIONS

65. Defendant would have had actual knowledge for years that the Product packaging contains harmful chemicals such as PFAS.

66. Although Defendant was aware of the deception in its labeling given the inclusion of PFAS in the Product despite claims of the Product's safety and sustainability, they took no steps to warn Plaintiff or Class Members of risks related to PFAS in the Product.

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67. Despite its knowledge, Defendant has fraudulently misrepresented the risks of the Product. Defendant had a duty to disclose the true nature and quality of the Product and to disclose the health and safety risks associated with the Product.

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68. Defendant made, and continue to make, affirmative misrepresentations to consumers, to promote sales of the Product, including that the Product is safe and sustainable.

69. Defendant concealed material facts that would have been important to Plaintiff and Class Members in deciding whether to purchase the Product. Defendant's concealment was knowing, and it intended to, and did, deceive reasonable consumers, including Plaintiff and Class Members. Accordingly, Plaintiff and Class Members reasonably relied upon Defendant's concealment of these material facts and suffered injury as a proximate result of that justifiable reliance.

70. The PFAS included in the formulation, design and/or manufacture of the Product packaging were not reasonably detectible to Plaintiff and Class Members.

14 71. At all times, Defendant actively and intentionally concealed the existence of the
15 PFAS and failed to inform Plaintiff or Class Members of the existence of the PFAS. Accordingly,
16 Plaintiff and Class Members' lack of awareness was not attributable to a lack of diligence on their
17 part.

72. Defendant's statements, words, and acts were made for the purpose of suppressing the truth that the Product packaging contained harmful chemicals.

73. Defendant concealed or misrepresented the PFAS for the purpose of delaying Plaintiff and Class Members from filing a complaint on their causes of action.

74. As a result of Defendant's active concealment of the PFAS and/or failure to inform Plaintiff and Class Members of the PFAS, any and all applicable statute of limitations otherwise applicable to the allegations herein have been tolled. Furthermore, Defendant is estopped from relying on any statute of limitations in light of its active concealment of the potentially harmful nature of the Product.

27 75. Further, the causes of action alleged herein did not accrue until Plaintiff and Class
28 Members discovered that the Product contained PFAS, which, at the very earliest, would have been

in March 2022. Plaintiff and Class Members had no realistic ability to discern that the Product contained PFAS until after the widely publicized Consumer Report's study. Plaintiff and Class Members were hampered in their ability to discover their causes of action because of Defendant's active concealment of the existence of PFAS in the Product and of the Product's true nature.

## **CLASS ALLEGATIONS**

76. Plaintiff brings this class action pursuant to 23(b)(2), 23(b)(3), and 23(c)(4) of the Federal Rules of Civil Procedure, individually and on behalf of a class defined as all persons in the United States who purchased the Product (the "Class"). Excluded from the Class are persons who made such purchases for purposes of resale.

10 77. Plaintiff also seeks to represent a subclass of all Class Members who purchased the
11 Product in the State of California (the "California Subclass"). Excluded from the California
12 Subclass are persons who made such purchases for purpose of resale.

78. As a result of additional information obtained through further investigation and discovery, the above-described Classes may be modified or narrowed as appropriate, including through the use of multi-state subclasses.

79. At this time, Plaintiff does not know the exact number of members of the
aforementioned Class and Subclasses ("Class Members" or "Subclass Members"). However, given
the nature of the claims and the number Defendant's restaurants in the United States selling
Defendant's Product, Plaintiff believes that Class and Subclass Members are so numerous that
joinder of all members is impracticable.

80. There is a well-defined community of interest in the questions of law and facts
involved in this case. Questions of law and facts common to Class Members predominate over
questions that may affect individual Class Members include:

24 (a) whether Defendant misrepresented and/or failed to disclose material facts
25 concerning the Product;

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(b) whether Defendant's conduct was unfair and/or deceptive;

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(c) whether Defendant has been unjustly enriched as a result of the unlawful conduct alleged in this Complaint such that it would be inequitable for Defendant to retain the benefits conferred upon it by Plaintiff and the Class;

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(d) whether Plaintiff and the Class sustained damages with respect to the common law claims asserted, and if so, the proper measure for their damages.

81. With respect to the California Subclass, additional questions of law and fact common to the members include whether Defendant violated the California Consumers Legal Remedies Act as well as the California Unfair Competition Law.

Plaintiff's claims are typical of those of the Class because Plaintiff, like all Class 82. Members, purchased, in a typical consumer setting, Defendant's Product, and Plaintiff sustained damages from Defendant's wrongful conduct.

83. Plaintiff is an adequate representative of the Class and Subclass because his interests do not conflict with the interests of the Class Members he seeks to represent, he has retained 14 competent counsel experienced in prosecuting class actions, and he intends to prosecute this action vigorously. The interests of the Class Members will be fairly and adequately protected by Plaintiff and his counsel. 16

84. The class mechanism is superior to other available means for the fair and efficient 17 adjudication of the claims of Class Members. Each individual Class Member may lack the 18 19 resources to undergo the burden and expense of individual prosecution of the complex and 20 extensive litigation necessary to establish Defendant's liability. Individualized litigation increases 21 the delay and expense to all parties and multiplies the burden on the judicial system presented by the complex legal and factual issues of this case. Individualized litigation also presents a potential 22 23 for inconsistent or contradictory judgments. In contrast, the class action device presents far fewer 24 management difficulties and provides the benefits of single adjudication, economy of scale, and 25 comprehensive supervision by a single court on the issue of Defendant's liability. Class treatment of the liability issues will ensure that all claims and claimants are before this Court for consistent 26 adjudication of liability issues. 27

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# <u>COUNT I</u> (Violation of California's Unfair Competition Law, Cal. Bus. & Prof. Code §§ 17200, *et seq.*)

85. Plaintiff realleges and reincorporates by reference all paragraphs alleged above.

86. Plaintiff brings this claim individually and on behalf of the California Subclass against Defendant.

87. California Business and Professions Code § 17200 prohibits "any unlawful, unfair, or fraudulent business act or practice." For the reasons discussed above, Defendant has engaged in unlawful, unfair, and fraudulent business acts or practices in violation of California Business & Professions Code § 17200.

88. By committing the acts and practices alleged herein, Defendant has violated
California's Unfair Competition Law ("UCL"), Cal. Bus. & Prof. Code §§ 17200-17210, as to the
California Subclass, by engaging in unlawful, fraudulent, and unfair conduct.

Business Practices as a result of its violations of the CLRA, Cal. Civ. Code § 1770(a)(5), (a)(7),
and (a)(9) as alleged below, violations of California's Song-Beverly Act, and violations of
California's False Advertising Law, in addition to breaches of warranty and violations of common
law.

90. As more fully described above, Defendant's misleading marketing, advertising, packaging, and labeling of the Product is likely to deceive reasonable consumers. In addition, Defendant have committed unlawful business practices by, inter alia, making the representations and omissions of material facts, as set forth more fully herein, and violating the common law.

91. Plaintiff and the California Subclass Members reserve the right to allege other violations of law which constitute other unlawful business acts or practices.

- 92. Defendant has also violated the UCL's proscription against engaging in <u>Unfair</u>
   <u>Business Practices</u>. Defendant's acts, omissions, misrepresentations, practices and non disclosures as alleged herein also constitute "unfair" business acts and practices within the meaning
   of Business & Professions Code § 17200 *et seq*. in that its conduct is substantially injurious to
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consumers, offends public policy, and is immoral, unethical, oppressive, and unscrupulous as the gravity of the conduct outweighs any alleged benefits attributable to such conduct.

93. There were reasonably available alternatives to further Defendant's legitimate business interests, other than the conduct described herein.

94. Defendant has further violated the UCL's proscription against engaging in **Fraudulent Business Practices**. Defendant's claims, nondisclosures and misleading statements with respect to the Product, as more fully set forth above, were false, misleading and/or likely to deceive the consuming public within the meaning of Business & Professions Code § 17200.

95. Plaintiff and the other California Subclass Members suffered a substantial injury by virtue of buying the Product that they would not have purchased absent Defendant's unlawful, fraudulent, and unfair marketing, advertising, packaging, and omission about the defective nature of the Product.

96. There is no benefit to consumers or competition from deceptively marketing and omitting material facts about the true nature of the Product.

97. Plaintiff and the other California Subclass Members had no way of reasonably knowing that the Product they purchased were not as marketed, advertised, packaged, or labeled.Thus, they could not have reasonably avoided the injury each of them suffered.

98. The gravity of the consequences of Defendant's conduct as described outweighs any justification, motive, or reason therefore, particularly considering the available legal alternatives which exist in the marketplace, and such conduct is immoral, unethical, unscrupulous, offends established public policy, or is substantially injurious to Plaintiff and the other California Subclass Members.

99. Pursuant to California Business and Professional Code § 17203, Plaintiff and the California Subclass seek an order of this Court that includes, but is not limited to, an order requiring Defendant to (a) provide restitution to Plaintiff and the other California Subclass Members; (b) disgorge all revenues obtained as a result of violations of the UCL; and (c) pay Plaintiff's and the California Subclass' attorneys' fees and costs.

## <u>COUNT II</u> (Violation of California's Consumers Legal Remedies Act ("CLRA"), California Civil Code § 1750, *et seq*.) (Injunctive Relief Only)

100. Plaintiff realleges and reincorporates by reference all paragraphs alleged above.

101. Plaintiff brings this claim individually and on behalf of the California Subclass against Defendant.

102. Civil Code § 1770(a)(5) prohibits "[r]epresenting that goods or services have sponsorship, approval, characteristics, ingredients, uses, benefits, or quantities which they do not have or that a person has a sponsorship, approval, status, affiliation, or connection which he or she does not have."

103. Civil § 1770(a)(7) prohibits "[r]epresenting that goods or services are of a particular standard, quality, or grade, or that goods are of a particular style or model, if they are of another."

104. Civil § 1770(a)(9) prohibits "advertising goods or services with intent not to sell them as advertised."

105. Defendant violated Civil Code § 1770(a)(5), (a)(7), and (a)(9) by holding out the Product as safe and sustainable, when in fact the Product is not safe, dangerous, and useless.

106. The Product is not safe because they contain an extraordinary level of PFAS in the packaging which is essential and integral to the delivery of the Product to consumers that subject unsuspecting consumers to significant health risks.

107. Defendant has exclusive knowledge of the Product's composition, which was not known to Plaintiff or California Subclass Members.

108. Defendant made partial representations to Plaintiff and California Subclass Members, while suppressing the true nature of the Product. Specifically, by displaying the Product and describing the Product as safe and sustainable, including on the product packaging, on its website, and in its marketing, without disclosing that the Product was unsafe and detrimental to human health and the environment. As described above, Defendant was in receipt of knowledge pertaining to PFAS in their Product and yet for a period of several years has continued to Product.

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Moreover, Defendant affirmatively misrepresented the Product despite its knowledge that the Product was not as advertised.

109. Plaintiff and the California Subclass Members have suffered harm as a result of these violations of the CLRA because they have incurred charges and/or paid monies for the Product that they otherwise would not have incurred or paid, and were unknowingly exposed to a significant and substantial health risk.

On April 1, 2022 and again on April 4, 2022, prior to the filing of this Complaint, 110. Plaintiff's counsel sent Defendant a CLRA notice letter, which complies in all respects with California Civil Code § 1782(a). The letter was sent via certified mail, return receipt requested, advising Defendant that it was in violation of the CLRA and demanding that they cease and desist from such violations and make full restitution by refunding the monies received therefrom. The letter stated that it was sent on behalf of all other similarly situated purchasers. Because of the gravity of the harm alleged, Plaintiff has chosen not to wait for Defendant's response. Plaintiff has 14 also chosen not to wait for Defendant's response because Defendant has long known about its conduct as described herein. Accordingly, Plaintiff's letter would not have served the purpose of the letter.

111. Accordingly, Plaintiff and the California Subclass Members seek injunctive relief 17 available under the CLRA. Should Defendant choose not to remedy the situation within 30 days of 18 the letter, Plaintiff reserves the right to amend his complaint for damages and reasonable attorney's fees. 20

## **COUNT III** (Breach of Implied Warranty Under the Song-Beverly Act, Cal. Civ. Code § 1790, et seq. and California Commercial Code § 2314)

112. Plaintiff realleges and reincorporates by reference all paragraphs alleged above.

113. Plaintiff brings this claim individually and on behalf of the California Subclass against Defendant.

114. Under the Song-Beverly Consumer Warranty Act, Cal. Civ. Code § 1790. et seq., 26 and California Commercial Code § 2314, every sale of consumer goods in the State of California is 27 accompanied by both a manufacturer's and retailer seller's implied warranty that the goods are

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merchantable, as defined in that Act. In addition, every sale of consumer goods in California is accompanied by both a manufacturer's and retail seller's implied warranty of fitness when the manufacturer or retailer has reason to know that the goods as represented have a particular purpose and that the buyer is relying on the manufacturer's or retailer's skill or judgment to furnish suitable goods consistent with that represented purpose.

115. The Product at issue here is a "consumer good[]" within the meaning of Cal. Civ. Code § 1791(a).

116. Plaintiff and the Class Members who purchased the Product are "retail buyers" within the meaning of Cal. Civ. Code § 1791.

10 117. Defendant is in the business of manufacturing, assembling, and/or producing the Product and/or selling the Product to retail buyers, and therefore are a "manufacturer" and "seller" 11 12 within the meaning of Cal. Civ. Code § 1791.

118. Defendant impliedly warranted to retailer buyers that the Product was merchantable 13 14 in that they would: (a) pass without objection in the trade or industry under the contract description, and (b) were fit for the ordinary purposes for which the Product is used. For a 15 consumer good to be "merchantable" under the Act, it must satisfy both of these elements. 16 17 Defendant breached these implied warranties because the Product was unsafe for consumption. 18 Therefore, the Product would not pass without objection in the trade or industry and were not fit for 19 the ordinary purpose for which they are used.

20 119. Plaintiff and California Subclass Members purchased the Product in reliance upon Defendant's skill and judgment in properly packaging and labeling the Product.

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120. The Product was not altered by Plaintiff or the California Subclass Members.

121. The Product was defective at the time of sale when they it the exclusive control of Defendant. The issue as described in this complaint was latent in the product and not discoverable at the time of sale.

122. Defendant knew that the Product would be purchased and used without additional 26 testing by Plaintiff and Class Members. 27

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CLASS ACTION COMPLAINT – JURY TRIAL DEMANDED

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123. As a direct and proximate cause of Defendant's breach of the implied warranty, Plaintiff and Class Members have been injured and harmed because they would not have purchased the Product if they knew the truth about the Product, namely, that they were unfit for use and posed a significant safety risk. 124. Plaintiff and the California Subclass seek compensatory damages, attorney's fees, costs, and any other just and proper relief available under law. **COUNT IV** (Violation of California's False Advertising Law, Cal. Bus. & Prof. Code § 17500, et seq.) 125. Plaintiff realleges and reincorporates by reference all paragraphs alleged above. 126. Plaintiff brings this claim individually and on behalf of the California Subclass against Defendant. 127. Defendant's acts and practices, as described herein, have deceived and/or are likely 12 to continue to deceive Class Members and the public. As described above, and throughout this Complaint, Defendant misrepresented the Product as safe and sustainable when, in fact, the Product 14 was not safe and not sustainable. 15 128. By its actions, Defendant disseminated uniform advertising regarding the Product to 16 and across California. The advertising was, by its very nature, unfair, deceptive, untrue, and 17 misleading within the meaning of Cal. Bus. & Prof. Code § 17500, et seq. Such advertisements 18 were intended to and likely did deceive the consuming public for the reasons detailed herein. 19 129. The above-described false, misleading, and deceptive advertising Defendant disseminated continues to have a likelihood to deceive in that Defendant failed to disclose that the Product contains substances that pose a significant risk to the health and wellbeing of Plaintiff and 22 the Subclass Members as well as to the environment. 23 130. Defendant continues to misrepresent to consumers that the Product was safe and 24 sustainable. However, as described, this is not the case. 25

In making and disseminating these statements, Defendant knew, or should have 131. known, its advertisements were untrue and misleading in violation of California law. Plaintiff and other Class Members based their purchasing decisions on Defendant's omitted material facts. The

CLASS ACTION COMPLAINT - JURY TRIAL DEMANDED

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revenue attributable to the Product sold in those false and misleading advertisements likely amounts to tens of millions of dollars. Plaintiff and Class Members were injured in fact and lost money and property as a result.

132. The misrepresentations and non-disclosures by Defendant of the material facts described and detailed herein constitute false and misleading advertising and, therefore, constitutes a violation of Cal. Bus. & Prof. Code § 17500, *et seq*.

133. As a result of Defendant's wrongful conduct, Plaintiff and Class Members lost money in an amount to be proven at trial. Plaintiff and Class Members are therefore entitled to restitution as appropriate for this cause of action.

134. Plaintiff and Class Members seek all monetary and non-monetary relief allowed by law, including restitution of all profits stemming from Defendant's unfair, unlawful, and fraudulent business practices; declaratory relief; reasonable attorneys' fees and costs under California Code of Civil Procedure § 1021.5; injunctive relief; and other appropriate equitable relief.

#### <u>COUNT V</u> (Fraud)

135. Plaintiff realleges and reincorporates by reference all paragraphs alleged above.

136. Plaintiff brings this claim individually and on behalf of the Class.

137. At the time Plaintiff and Class Members purchased the Product, Defendant did not disclose, but instead concealed and misrepresented, the Product as safe and sustainable.

138. Defendant affirmatively misrepresented the Product, giving the Product the appearance of a product that is indeed safe for use.

139. Defendant also knew that its omissions and misrepresentations regarding the Product were material, and that a reasonable consumer would rely upon Defendant's representations (and corresponding omissions) in making purchasing decisions.

140. Plaintiff and Class Members did not know—nor could they have known through reasonable diligence—about the true nature of the Product.

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141. Plaintiff and Class Members would have been reasonable in relying on Defendant'smisrepresentations (and corresponding omissions) in making their purchasing decisions.

142. Plaintiff and Class Members had a right to reply upon Defendant's representations (and corresponding omissions) as Defendant maintained monopolistic control over knowledge of the true quality of the Product.

143. Plaintiff and Class Members sustained damages as a result of their reliance on Defendant's omissions and misrepresentations, thus causing Plaintiff and Class Members to sustain actual losses and damages in a sum to be determined at trial, including punitive damages.

# <u>COUNT VI</u> (Constructive Fraud)

144. Plaintiff realleges and reincorporates by reference all paragraphs alleged above.

145. Plaintiff brings this claim individually and on behalf of the Class.

146. At the time Plaintiff and Class Members purchased the Product, Defendant did not disclose, but instead concealed and misrepresented, the Product as discussed herein.

147. Defendant affirmatively misrepresented the Product, giving the Product the appearance of a product that is indeed safe for consumption and otherwise sustainable.

148. Defendant also knew that its omissions and misrepresentations regarding the Product were material, and that a reasonable consumer would rely upon its representations (and corresponding omissions) in making purchasing decisions.

149. Defendant had an obligation not to omit or misrepresent the Product because in addition to the fact that the Product pertained to matters of safety: (a) it was in the sole possession of such information; (b) it made partial representations regarding the quality of the Product; (c) Plaintiff and the Class Members relied upon Defendant to make full disclosures based upon the relationship between Plaintiff and Class Members, who relied on Defendant's representations and omissions, and were reasonable in doing so, with the full knowledge of Defendant that it did and would have been reasonable in doing so.

150. Plaintiff and Class Members did not know—nor could they have known through reasonable diligence—about the true quality of the Product.

CLASS ACTION COMPLAINT – JURY TRIAL DEMANDED

151. Plaintiff and Class Members would have been reasonable in relying on Defendant's 1 misrepresentations (and corresponding omissions) in making their purchasing decisions. 2 152. Plaintiff and Class Members had a right to rely upon Defendant's representations 3 (and corresponding omissions) as, in addition to the fact that the issue pertained to safety, 4 Defendant maintained monopolistic control over knowledge of the true quality of the Product, and 5 what information was available regarding the Product. 6 153. Defendant breached its duty to Plaintiff and Class Members to make full disclosures 7 of the safety of their Product. 8 Plaintiff and Class Members sustained damages as a result of their reliance on 9 154. Defendant's omissions and misrepresentations, and Defendant's breach of its duty, thus causing 10 Plaintiff and Class Members to sustain actual losses and damages in a sum to be determined at trial. 11 COUNT VII 12 (Fraudulent Inducement) 13 155. Plaintiff realleges and reincorporates by reference all paragraphs alleged above. 14 156. Plaintiff brings this claim individually and on behalf of the Class. 15 157. Defendant did not disclose, but instead concealed and misrepresented, the Product 16 as discussed herein. 17 158. Defendant knew, or should have known, that the Product was falsely portrayed and 18 that knowledge of the safety-related issues discussed throughout was withheld from the consumer 19 public. 20 159. Defendant also knew that its omissions and misrepresentations regarding the 21 Product was material, and that a reasonable consumer would rely on Defendant's representations 22 (and corresponding omissions) in making purchasing decision. 23 160. Plaintiff and Class Members did not know-nor could they have known through 24 reasonable diligence—about the true quality of the Product. 25 161. Plaintiff and Class Members would have been reasonable in relying on Defendant's 26 misrepresentations (and corresponding omissions) in making their purchasing decisions. 27 /// 28

162. Plaintiff and Class Members had a right to rely on Defendant's representations (and corresponding omissions) as Defendant maintained a monopolistic control over the Product, and what information was available regarding the Product.

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163. Defendant intended to induce—and did, indeed, induce—Plaintiff and Class Members into purchasing the Product based upon its affirmative representations and omissions.

164. Plaintiff and Class Members sustained damages as a result of their reliance on Defendant's omission and misrepresentations, thus causing Plaintiff and Class Members to sustain actual losses and damages in a sum to be determined at trial.

## <u>COUNT VIII</u> (Money Had and Received)

165. Plaintiff realleges and reincorporates by reference all paragraphs alleged above.

166. Plaintiff brings this claim individually and on behalf of the Class.

167. As a result of the Plaintiff's and Class Members' purchase of the Product, Defendant obtained money for its own use and benefit, and, as a result of its breaches of contract and breaches of the covenant of good faith and fair dealing implied in those agreements, became indebted to the Plaintiff and Class Members in an amount to be determined at trial.

168. No part of any of the monies due and owing to Plaintiff and Class Members has been repaid, although Plaintiff and Class Members demand repayment, leaving the balance due, owing, and unpaid in an amount to be determined at trial plus interest.

# <u>COUNT IX</u> (Fraudulent Concealment or Omission)

169. Plaintiff realleges and reincorporates by reference all paragraphs alleged above.

170. Plaintiff brings this claim individually and on behalf of the Class.

171. At all relevant times, Defendant was engaged in the business of designing, manufacturing, distributing, and selling the Product.

172. Defendant, acting through its representatives or agents, delivered the Product to its own distributors and various other distribution channels.

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173. Defendant willfully, falsely, and knowingly omitted various material facts regarding the quality and character of the Product as discussed throughout.

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174. Rather than inform consumers of the truth regarding the Product, Defendant misrepresented the quality of the Product as discussed herein at the time of purchase.

175. Defendant made these material misrepresentations to boost or maintain sales of the Product, and to falsely assure purchasers of the Product that Defendant is a reputable company and that its Product is safe for use and is otherwise sustainable. The false representations were material to consumers because the representations played a significant role in the value of the Product purchased.

176. Plaintiff and Class Members accepted the terms of use, which were silent on the true nature of the Product, as discussed throughout. Plaintiff and Class Members had no way of knowing that Defendant's misrepresentations as to the Product, and had no way of knowing that Defendant's misrepresentations were misleading.

14 177. Although Defendant had a duty to ensure the accuracy of the information regarding the Product, it did not fulfill these duties.

178. Defendant misrepresented material facts partly to pad and protect its profits, as it saw that profits and sales of the Product were essential for its continued growth and to maintain 18 and grow its reputation as a premier designer and vendor of the Product. Such benefits came at the expense of Plaintiff and Class Members.

179. Plaintiff and Class Members were unaware of these material misrepresentations, and they would not have acted as they did had they known the truth. Plaintiff's and class members' actions were justified given Defendant's misrepresentations. Defendant was in the exclusive control of material facts, and such facts were not known to the public.

24 180. Due to Defendant's misrepresentations, Plaintiff and Class Members sustained 25 injury due to the purchase of the Product that did not live up to its advertised representations. 26 Plaintiff and Class Members are entitled to recover full refunds for the Product they purchased due to Defendant's misrepresentations. 27

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181. Defendant's acts were done maliciously, oppressively, deliberately, and with intent to defraud, and in reckless disregard of Plaintiff, and Class Members' rights and well-being, and in part to enrich itself at the expense of consumers. Defendant's acts were done to gain commercial advantage over competitors, and to drive consumers away from consideration of competing products. Defendant's conduct warrants an assessment of punitive damages in an amount sufficient to deter such conduct in the future.

## <u>COUNT X</u> (Fraudulent Misrepresentation)

182. Plaintiff realleges and reincorporates by reference all paragraphs alleged above.

183. Plaintiff brings this claim individually and on behalf of the Class.

184. Defendant falsely represented to Plaintiff and the Class that the Product was safe for use and otherwise sustainable.

185. Defendant intentionally, knowingly, and recklessly made these misrepresentations to induce Plaintiff and the Class to purchase the Product.

186. Defendant knew or should have known that its representations about the Product were false in that the Product is not safe for consumption as discussed throughout. Defendant knowingly allowed its packaging, labels, advertisements, promotional materials, and websites to intentionally mislead consumers, such as Plaintiff and the Class.

187. Plaintiff and the Class did in fact rely on these misrepresentations and purchased the Product to their detriment. Given the deceptive manner in which Defendant advertised, marketed, represented, and otherwise promoted the Product, Plaintiff's and the Class' reliance on Defendant's misrepresentations was justifiable.

188. As a direct and proximate result of Defendant's conduct, Plaintiff and the Class have suffered actual damages in that they would not have purchased the Product at all had they known of the safety risks associated with the Product and that it does not conform to the Product's labels, packaging, advertising, and statements.

189. Plaintiff and the Class seek actual damages, attorney's fees, costs, and other such relief the Court deems proper.

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 $CLASS \ ACTION \ COMPLAINT - JURY \ TRIAL \ DEMANDED$ 

#### <u>COUNT XI</u> (Negligent Misrepresentation)

190. Plaintiff realleges and reincorporates by reference all paragraphs alleged above.

191. Plaintiff brings this claim individually and on behalf of the Class.

192. Defendant had a duty to Plaintiff and the Class to exercise reasonable and ordinary care in the developing, testing, manufacture, marketing, detailing, distribution, and sale of the Product.

193. Defendant breached its duty to Plaintiff and the Class by developing, testing, manufacturing, marketing, detailing, distributing, and selling the Product to Plaintiff and the Class that did not have the qualities, characteristics, and suitability for use as advertised by Defendant and by failing to promptly remove the Product from the marketplace or take other appropriate remedial action.

194. Defendant knew or should have known that the qualities and characteristics of the Product were not as advertised, marketed, detailed, or otherwise represented or suitable for its intended use and were otherwise not as warranted and represented by Defendant. Specifically, Defendant knew or should have known that the Product was not safe for use and not sustainable.

195. As a direct and proximate result of Defendant's conduct, Plaintiff and the Class have suffered actual damages in that they would not have purchased the Product at all had they known that the Product was not safe for consumption and that the Product does not conform to the Product's labeling, packaging, advertising, and statements.

196. Plaintiff and the Class seek actual damages, attorney's fees, costs, and any other just and proper relief available.

#### <u>COUNT XII</u> (Quasi-Contract / Unjust Enrichment)

197. Plaintiff realleges and reincorporates by reference all paragraphs alleged above.

198. Plaintiff brings this claim individually and on behalf of the Class.

26 199. To the extent required by law, this cause of action is alleged in the alternative to
27 legal claims, as permitted under Fed. R. Civ. P. 8.

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 $CLASS \ ACTION \ COMPLAINT-JURY \ TRIAL \ DEMANDED$ 

200. Plaintiff and Class Members conferred benefits on Defendant by purchasing the Product.

201. Defendant was unjustly enriched in retaining the revenues derived from Plaintiff and Class Members' purchases of the Product. Retention of those moneys under these circumstances is unjust and inequitable because Defendant failed to disclose that the Product was unfit for its intended purpose as it was unsafe for use. These omissions caused injuries to Plaintiff and Class Members because they would not have purchased the Product if the true facts were known.

202. Because Defendant's retention of the non-gratuitous benefits conferred on them by Plaintiff and Class Members is unjust and inequitable, Defendant has been unjustly enriched in an amount to be determined at trial.

## **<u>COUNT XIII</u>** (Breach of Express Warranty)

203. Plaintiff realleges and reincorporates by reference all paragraphs alleged above.

204. Plaintiff brings this claim individually and on behalf of the Class.

205. Plaintiff and Class Members formed a contract with Defendant at the time Plaintiff and Class Members purchased the Product.

206. The terms of the contract include the promises and affirmations of fact made by Defendant on the Product packaging and through marketing and advertising, as described above.

207. This labeling, marketing, and advertising constitute express warranties and became part of the basis of the bargain and are part of the standardized contract between Plaintiff and Class Members.

208. As set forth above, Defendant purport through its advertising, labeling, marketing, and packaging, to create an express warranty that the Product is safe for consumption and is otherwise sustainable.

209. Plaintiff and Class Members performed all conditions precedent to Defendant's liability under this contract when they purchased the Product.

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210. Defendant breached express warranties about the Product and its qualities because despite Defendant's warranties that the Product is safe for consumption and is otherwise sustainable the Product is objectively not in fact safe for use and not sustainable. Thus, the Product did not confirm to Defendant's affirmations and promises described above.

211. Plaintiff and each Class Member would not have purchased the Product had they known the true nature of the Product.

212. As a result of Defendant's breach of warranty, Plaintiff and each Class Member suffered and continues to suffer financial damage and injury, and are entitled to all damages, in addition to costs, interest and fees, including attorney's fees, as allowed by law.

## <u>COUNT XIV</u> (Negligent Failure to Warn)

213. Plaintiff realleges and reincorporates by reference all paragraphs alleged above.

214. Plaintiff brings this claim individually and on behalf of the Class.

215. At all relevant times, Defendant were responsible for designing, constructing, testing, manufacturing, inspecting, distributing, labeling, marketing, advertising, and/or selling the Product and its packaging. At all relevant times, it was reasonably foreseeable by Defendant that the use of the Product in its intended manner involved substantial risk of injury and was unreasonably dangerous to Plaintiff and the Class as the ultimate users of the Product.

216. At all relevant times, Defendant knew or had reason to know of the risk of injury and the resultant harm that the Product posed to Plaintiff and Class Members, as the Defect existed at the time of its design, construction, manufacture, inspection, distribution, labeling, marketing, advertising, and/or sale, as described herein.

217. Defendant as the designer, manufacturer, tester, distributor, marketer, advertiser, and/or seller of the Product, had a duty to warn Plaintiff and the Class of all dangers associated with the intended use of the Product.

218. At minimum, the duty arose for Defendant to warn consumers that use of the Product could result in injury and was unreasonably dangerous.

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219. Defendant was negligent and breached its duty of care by negligently failing to provide warnings to purchasers and users of the Product, including Plaintiff and the Class, regarding the true nature of the Product, its risks, and potential dangers.

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220. Defendant was negligent and breached its duty of care by concealing the risks of and failing to warn consumers that the Product contains ingredients known to cause adverse health effects in humans.

221. Defendant knew, or through the exercise of reasonable care, should have known of the inherent Defect and resulting dangers associated with using the Product as described herein, and knew that Plaintiff and Class Members could not reasonably be aware of those risks. Defendant failed to exercise reasonable care in providing Plaintiff and the Class with adequate warnings.

12 222. As a direct and proximate result of Defendant's failure to adequately warn 13 consumers that the use of the Product, including its intended use, could cause and has caused 14 injuries and other damages, Plaintiff and the Class have suffered damages, as described herein. 15 Plaintiff also requests medical monitoring as a means to safeguard their health and mitigate any 16 damages for future medical treatment.

# **REQUEST FOR RELIEF**

WHEREFORE, Plaintiff, individually and on behalf of all others similarly situated, seeks judgment against Defendant, as follows:

- (a) For an order certifying the Class under Fed. R. Civ. P. 23 and naming Plaintiff as representative of the Class and the California Subclass and Plaintiff's attorneys as Class Counsel;
  - (b) For an order declaring the Defendant's conduct violates the statutes referenced herein;
  - (c) For an order finding in favor of Plaintiff, the Class, and the California Subclass on all counts asserted herein;
  - (d) For compensatory, statutory, and punitive damages in amounts to be determined by the Court and/or jury;
  - (e) For prejudgment interest on all amounts awarded;

	Case 4:22-cv-02258-HSG Docu	ment 1 Filed 04/11/22 Page 36 of 37				
1 2 3 4 5 6	<ul> <li>(g) For injunctive relation</li> <li>(h) For medical moning</li> <li>Members health and</li> <li>(i) For an order award</li> </ul>	For an order of restitution and all other forms of equitable monetary relief; For injunctive relief as pleaded or as the Court may deem proper; For medical monitoring as a means to safeguard Plaintiff's and Class Members health and to mitigate any damages for future medical treatment; and For an order awarding Plaintiff and the Class and California Subclass their				
7	reasonable attorne	eys' fees and expenses and costs of suit.				
8	DEMAN	D FOR TRIAL BY JURY				
9	Pursuant to Federal Rule of Civi	Procedure 38(b), Plaintiff demands a trial by jury of any				
10	and all issues in this action so triable of	right.				
11 12	Dated: April 11, 2022	Respectfully submitted,				
12	Dated. April 11, 2022					
14		BURSOR & FISHER, P.A.				
15		By: <u>/s/ L. Timothy Fisher</u>				
16		L. Timothy Fisher (State Bar No. 191626) Sean L. Litteral (State Bar No. 331985)				
17		1990 North California Boulevard, Suite 940 Walnut Creek, CA 94596				
18		Telephone: (925) 300-4455 Facsimile: (925) 407-2700				
19		Email: ltfisher@bursor.com				
20		slitteral@bursor.com				
21		BURSOR & FISHER, P.A. Joshua D. Arisohn ( <i>pro hac vice</i> forthcoming)				
22		Alec M. Leslie ( <i>pro hac vice</i> forthcoming) 888 Seventh Avenue				
23		New York, NY 10019				
24		Telephone: (646) 837-7150 Facsimile: (212) 989-9163				
25		E-Mail: jarisohn@bursor.com aleslie@bursor.com				
26		<i>Attorneys for Plaintiff and the Putative Class</i>				
27		morneys for 1 tunning and the 1 didive Cluss				
28						
	CLASS ACTION COMPLAINT – JURY TRIA	L DEMANDED 35				

# CLRA Venue Declaration Pursuant to California Civil Code Section 1780(d)

I, L. Timothy Fisher, declare as follows:

1. I am an attorney at law licensed to practice in the State of California and a member of the bar of this Court. I am a partner at Bursor & Fisher, P.A., counsel of record for Plaintiff Azman Hussain who resides in Fremont, California. I have personal knowledge of the facts set forth in this declaration and, if called as a witness, I could and would competently testify thereto under oath.

2. The Complaint filed in this action is filed in the proper place for trial under Civil Code Section 1780(d) in that a substantial portion of the events alleged in the Complaint occurred in the Northern District of California. Additionally, Defendant transacts substantial business in this District, including purchases of the Products at issue, and Defendant advertised and marketed the Products at issue to Plaintiff in this District.

I declare under the penalty of perjury under the laws of the State of California and the United States that the foregoing is true and correct and that this declaration was executed at Walnut Creek, California this 11th day of April, 2022.

> /s/ L. Timothy Fisher L. Timothy Fisher

#### JS-CAND 44 (Rev. 10/2020) Case 4:22-cv-02258-HSG\_Document 1-1\_Filed 04/11/22 Page 1 of 1 CIVIL COVER SHEET

The JS-CAND 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved in its original form by the Judicial Conference of the United States in September 1974, is required for the Clerk of Court to initiate the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

I. (a) PLAINTIFFS	DEFENDANTS							
AZMAN HUSSAIN, individually and on behalf of all others similarly	situated,	BURGER F	KING C	ORPC	RATI	ON,		
(b) County of Residence of First Listed Plaintiff Alameda (EXCEPT IN U.S. PLAINTIFF CASES)		County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY)						
			I LAND CO HE TRACT			CASES, USE THE LOCATION O	F	
(c) Attorneys (Firm Name, Address, and Telephone Number)		Attorneys (	lf Known)					
L. Timothy Fisher, Bursor & Fisher, P.A., 1990 N. California Blvd., Suite 940 Walnut Creek, CA 94596 Tel: (925) 300-4455								
II. BASIS OF JURISDICTION (Place an "X" in One Box Only)		<b>TIZENSHIP</b> Diversity Cases (		INCII	PAL PA	ARTIES (Place an "X" in One B and One Box for Defend		aintiff
1 U.S. Government Plaintiff 3 Federal Question (U.S. Government Not a Party)	Citize	n of This State		РТF Х 1	DEF 1	Incorporated or Principal Place of Business In This State	PTF 4	DEF 4
2 U.S. Government Defendant X 4 Diversity (Indicate Citizenship of Parties in Item III)	Citize	n of Another State	e	2	2	Incorporated <i>and</i> Principal Place of Business In Another State	5	<b>X</b> 5
Cit		n or Subject of a n Country		3	3	Foreign Nation	6	6

#### IV. NATURE OF SUIT (Place an "X" in One Box Only)

CONTRACT	TO	TORTS		BANKRUPTCY	OTHER STATUTES		
110 Insurance	PERSONAL INJURY	PERSONAL INJURY	625 Drug Related Seizure of	422 Appeal 28 USC § 158	375 False Claims Act		
120 Marine	310 Airplane	365 Personal Injury – Product	Property 21 USC § 881	423 Withdrawal 28 USC	376 Qui Tam (31 USC		
130 Miller Act	315 Airplane Product Liability	Liability	690 Other	§ 157	§ 3729(a))		
140 Negotiable Instrument	320 Assault, Libel & Slander	367 Health Care/	LABOR	PROPERTY RIGHTS	400 State Reapportionment		
150 Recovery of	330 Federal Employers'	Pharmaceutical Personal	710 Fair Labor Standards Act	820 Copyrights	410 Antitrust		
Overpayment Of	Liability	Injury Product Liability	720 Labor/Management	830 Patent	430 Banks and Banking		
Veteran's Benefits	340 Marine	368 Asbestos Personal Injury Product Liability	Relations	835 Patent-Abbreviated New	450 Commerce		
151 Medicare Act	345 Marine Product Liability	,	740 Railway Labor Act	Drug Application	460 Deportation		
152 Recovery of Defaulted Student Loans (Excludes	350 Motor Vehicle	PERSONAL PROPERTY	751 Family and Medical	840 Trademark	470 Racketeer Influenced &		
Veterans)	355 Motor Vehicle Product	× 370 Other Fraud	Leave Act	880 Defend Trade Secrets	Corrupt Organizations		
153 Recovery of	Liability	371 Truth in Lending	790 Other Labor Litigation	Act of 2016	480 Consumer Credit		
Overpayment	360 Other Personal Injury	380 Other Personal Property Damage	791 Employee Retirement	SOCIAL SECURITY	485 Telephone Consumer		
of Veteran's Benefits	362 Personal Injury -Medical	385 Property Damage Product	Income Security Act	861 HIA (1395ff)	Protection Act 490 Cable/Sat TV		
160 Stockholders' Suits	Malpractice	Liability	IMMIGRATION	862 Black Lung (923)	850 Securities/Commodities/		
190 Other Contract		PRISONER PETITIONS	462 Naturalization	863 DIWC/DIWW (405(g))	850 Securities/Commodifies/ Exchange		
195 Contract Product Liability	CIVIL RIGHTS		Application	864 SSID Title XVI	890 Other Statutory Actions		
196 Franchise	440 Other Civil Rights	HABEAS CORPUS	465 Other Immigration	865 RSI (405(g))	891 Agricultural Acts		
REAL PROPERTY	441 Voting	463 Alien Detainee	Actions	FEDERAL TAX SUITS	893 Environmental Matters		
	442 Employment	510 Motions to Vacate			895 Environmental Matters		
210 Land Condemnation	443 Housing/	Sentence		870 Taxes (U.S. Plaintiff or Defendant)	Act		
220 Foreclosure	Accommodations 445 Amer. w/Disabilities-	530 General		871 IRS—Third Party 26 USC	896 Arbitration		
230 Rent Lease & Ejectment	Employment	535 Death Penalty		§ 7609	899 Administrative Procedure		
240 Torts to Land	446 Amer. w/Disabilities–Other	OTHER		8 /809	Act/Review or Appeal of		
245 Tort Product Liability	448 Education	540 Mandamus & Other			Agency Decision		
290 All Other Real Property	The Education	550 Civil Rights			950 Constitutionality of State		
		555 Prison Condition			Statutes		
		560 Civil Detainee-					
		Conditions of Confinement					
		Commentent					
V. ORIGIN (Place an	a "X" in One Box Only)						
× 1 Original 2			ated or 5 Transferred from		8 Multidistrict		
Proceeding	State Court	Appellate Court Reope	ned Another District	(specify) Litigation–Trans	sfer Litigation–Direct File		
		which you are filing (Do not ci	te jurisdictional statutes unless di	versity):			
ACTION	s U.S.C. § 1332(d)						
Br	ief description of cause:						
D	efendant fraudulently adv	vertises its products.					
VII. REOUESTED I	N ✓ CHECK IF THIS IS A	CLASS ACTION DEM	AND \$ 5,000,000.00	CHECK YES only if dem	anded in complaint:		
COMPLAINT:	UNDER RULE 23, Fed		<b>A D 5</b> ,000,000.00	JURY DEMAND:	× Yes No		
COMPLAINT:	UNDER ROLL 23, 14			JUNI DEMAND.			
VIII. RELATED CASE(S), HUDGE DOCKET NUMBER							
			DOCKET NUMBER				
IF ANY (See instructions):							
IX. DIVISIONAL ASSIGNMENT (Civil Local Rule 3-2)							
(Place an "X" in One Box Only) × SAN FRANCISCO/OAKLAND SAN JOSE EUREKA-MCKINLEYVILLE							
<b>DATE</b> 04/11/2022	SIGNAT	URE OF ATTORNEY	OF RECORD /s/ L	. Timothy Fisher			